

Course Catalog



Q2, 2026



Scan the QR code or enter the link
below for more information:

covenanthealth.com/llid



Q2, 2026

Course Catalog

New Leader Development

Our New Leader Development program is a required group of courses that teaches skills needed to become an effective and well-rounded leader and provides a toolbox of essential resources. Great leaders motivate, inspire and help develop those who report to them, while also making sure that the goals of the team align with the larger goals of the organization. Whether you have recently been promoted, or have been newly hired into a leadership position, you will be asked to participate in this program. We're here to support you!

New Leaders, please register for the below classes in CovLearn at your earliest convenience by searching for the titles of each listing.

The program includes the following classes:

- New Leader Development Day 1
- Behavioral Interviewing
- iCims Introduction
- Crucial Conversations
- Employment Law
- Finance for New Leaders
- New Leader Compensation Training
- Performance Management
- Understanding Your PDP Results



Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



ADA/ADAAA Training for Leaders

This training program provides leaders with a deeper understanding of the Americans with Disabilities Act (ADA) and the Americans with Disabilities Act Amendments Act (ADAAA), emphasizing the critical role leaders play in ensuring compliance and fostering an inclusive workplace environment. Participants will explore the legal framework of ADA/ADAAA, learn to identify reasonable accommodations, and understand the importance of proactive communication and support for employees with disabilities.

REGISTER >



May 15



2:00pm – 4:00pm



Microsoft Teams



Behavioral Interviewing

Behavioral interview techniques, how to conduct an interview, illegal interview questions and topics, how to set your candidate up for success, hiring manager expectations, brief overview of laws to remember during the recruitment and interview process.

REGISTER >



April 3



2:00pm – 4:00pm



Microsoft Teams

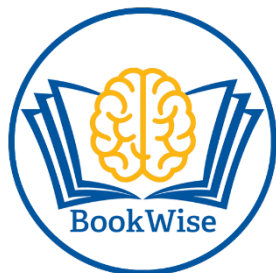


Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



BookWise

A collection of bestselling leadership books reformatted into device-friendly learning modules covering topics such as culture, creative thinking, perseverance, conflict, strategy, and more. Each module is 100% online.

Click any of the active buttons below to read the book description and enroll.

[Culture Code >](#)
[The Extended Mind >](#)
[When >](#)
[How to Change >](#)
[Loonshots >](#)
[Plays Well >](#)
[You're not Listening >](#)
[Farsighted >](#)
 Anytime

 eLearning


CovLearn Admin Training

Navigating CovLearn as an administrator can be overwhelming. This class will equip new administrators with the knowledge and skills to complete specific tasks within CovLearn with accuracy and success. Some of these specific tasks include assigning classes, running reports, managing students, and creating assignments.

Pre-Requisite: You must be a current CovLearn administrator.

[REGISTER >](#)
 **May 14**
 8:00am – 12:00pm

 LLD – Gates Classroom


Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



CovLearn Show and Tell

CovLearn Show and Tell is setup in an office hour format where one main CovLearn administrator skill or resource is introduced, and Question and Answer time will follow. This session is designed to reinforce tools CovLearn administrators can use while navigating the admin side and present new features to help everyone work smarter and not harder. All new and seasoned CovLearn administrators are welcome to join.

Pre-Requisite: You must be a current CovLearn administrator.

REGISTER >



June 10



9:00am – 9:45am



Microsoft Teams



Crucial Conversations (2-Day Course)

This 2-day course teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics – at all levels of the organization. This is a class that will benefit all your relationships – even outside the workplace.

Select each day to register!

DAY - 1 >

DAY - 2 >



Day-1

4/1



Day-2

4/8



8:30am – 3:30pm



Building C
Town Hall



Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



Crucial Conversations (5-Day Course)

This course teaches skills for creating alignment and agreement by fostering open dialogue around high-stakes, emotional, or risky topics – at all levels of the organization. This is a class that will benefit all your relationships – even outside the workplace.

Select each day to register!

[DAY - 1 >](#)
[DAY - 2 >](#)
[DAY - 3 >](#)
[DAY - 4 >](#)
[DAY - 5 >](#)

6/8 – 6/12


2:00pm – 4:30pm



Microsoft Teams



Employment Law

Review various non-discriminatory laws & regulations, gain basic knowledge in order to avoid possible areas of concern, learn about the manager's role in investigations & documentation.

[REGISTER >](#)

April 22


9:00am – 12:00pm



Microsoft Teams



iCIMS Hiring Manager Training

During this class, you will learn best practices for interviewing candidates including learning how to formulate behavioral questions for common jobs in your areas and practicing interview skills. Leaders will also learn what their responsibility is in Covenant Health's applicant tracking system, iCIMS, and tips for navigating the system.

[REGISTER >](#)

April 13


2:00pm – 4:00pm



LLD - Thomas Classroom



Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



Microsoft Lunch & Learn

Join our Microsoft Lunch & Learn series, a set of engaging, 1-hour sessions designed to enhance your skills and productivity with various Microsoft applications and tools. These sessions are perfect for anyone looking to learn new tips and tricks, improve their efficiency, and stay up-to-date with the latest features in Microsoft software.

* Please note that registration is allotted to one lunch and learn session at a time, but you will be able to attend all sessions as there will be no maximum cap on the class size.

[REGISTER >](#)

4/8, 5/20, 6/10

11:30am – 12:30pm


4/24, 5/8, 6/19

12:00pm – 1:00pm



Microsoft Teams



PDP Team Session

Take your PDP to the next level from self-awareness/management to social awareness/management. By including all your team members, you'll learn more about one another's strengths, stressors, back-up styles, and most importantly how to best communicate with one another.

[CONTACT US >](#)


TBD



8:00am – 4:00pm



TBD



Peer Today, Leader Tomorrow

This course intends to guide students through the process of transition from team member to the leader of the team. The content covers loss of friendships, discipline, policy enforcement, and avoiding the appearance of favoritism.

This course is recommended for any newly hired/promoted Supervisor or team leader.

[REGISTER >](#)

June 10


8:30am – 12:30pm

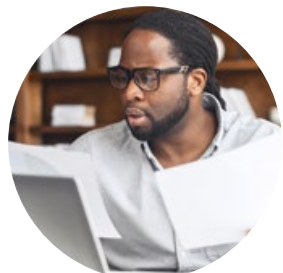

 LLD - Thomas
Classroom


Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



Performance Management

This Performance Management course covers Covenant Health's corrective action process, performance evaluation process, keys to documentation, and other HR policies related to managing employee's performance effectively.

REGISTER >



May 26



12:00pm – 4:00pm



Microsoft Teams



PowerPoint Design

Take your PowerPoint presentation to the next level! In this half-day class, you'll learn how to create professional presentations to appeal to your audience using PowerPoint and best practices when building and delivering your presentation. Please note, students entering this class should have a basic understanding of PowerPoint.

REGISTER >



4/30, 6/18



8:00am – 12:00pm



LLD - Gates
Classroom



Professionalism in the Workplace

This course highlights how Covenant's Standards and Behaviors can be applied to our unique roles and responsibilities on a daily basis. Topics covered include mutual respect, effective communication, managing conflict, email etiquette, successful meetings, personal brand, and customer service.

REGISTER >



4/23, 6/4



9:00am – 12:00pm



LLD – Thomas
Classroom



Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Course Catalog



SupportLinc Webinar

Conflict Resolution

Conflict is an unavoidable part of life, both at home and at work. Knowing how to resolve conflict - and, in many cases, reap the benefits that conflict can prove - is a valuable skill. Attendees in this presentation will learn how to iron out differences before they escalate. They will explore the dynamics of conflict, develop awareness of their role in conflict situations, and acquire tips for when individuals are emotionally or behaviorally difficult..

REGISTER >



July 8



9:00am – 10:00am



Microsoft Teams



SupportLinc Webinar

Retaining Employees While Preventing Burnout for Your Team

There are two core concepts around having happy and productive workers during the age of quiet quitting: motivation levels and stress impacts. Even the most hardworking and motivated employees may quit if they get burned out because they don't feel heard and supported. This presentation will help to identify when team members are feeling stressed or burned out, how to talk about it and some strategies to help motivate, support and retain employees.

REGISTER >



June 9



9:00am – 10:00am



Microsoft Teams



Scan the QR code or enter the link below for more information:

covenanthealth.com/lld

Q2, 2026

Course Catalog



Understanding Your PDP Results

Professional DynaMetric Program (PDP) is a behavioral assessment that measures the dynamics of an individual by focusing on four cornerstones of behavior. Ultimately these behavioral styles culminate to form our personality. The assessment identifies motivators and shows how environmental factors affect stress, energy and satisfaction levels. An emphasis is placed on how you accomplish tasks, communicate, your leadership style, motivators, de-motivators, mental energy level, and behavioral satisfaction.

[REGISTER >](#)

April 22

LLD - Thomas Classroom


June 24

LLD - Aristotle Classroom



9:00am – 12:00pm



360° Feedback

Leaders that request to participate in the program will be evaluated through a multi-rater feedback process. This process provides leaders, peers, internal customers, and direct reports the opportunity to give input about a leader's performance.

[CONTACT US >](#)


TBD



8:00am – 4:00pm



TBD



Scan the QR code or enter the link below for more information:

covenanthealth.com/lld