

CovLearn

Covenant Health Learning Management System

As a Covenant Health employee, you are responsible for logging into CovLearn on a regular basis (once a month) and completing learning that is in compliance with Covenant Health education requirements.

Accessing CovLearn

Open Microsoft Edge on your computer and select the "CovLearn" tab on the top banner of CovNet. You may also enter the link below into the web address bar which can be accessed externally:

- <http://www.healthstream.com/hlc/covenanthealth>
- OR —
- <http://www.covenanthealth.com/employees>

Next, the **Login** page appears

- User ID is your badge number
- Initial password is covenant1
- If you are a Covenant-payroll employee, you will be prompted to change your password on first login

After using the default password (covenant1), you must change your password:

- Enter the current password into the Old Password field
- Enter your new password in the New Password field
- Confirm your new password in the Confirm Password field

NOTE: Your new password must include at least eight characters in length and contain: one uppercase letter, one lowercase letter, one number and one symbol (e.g., !, #, \$, %)

Sign In

User ID

Password

[Login](#)

[Password reminder](#) [Forgot your password?](#)

Forgot password? Call the Covenant Help Desk at 865-374-4900.

Experiencing technical issues? We recommend working in Microsoft Edge to prevent any technical issues. Please note: HeartCode will not run on a Mac computer.

Login Instructions
Welcome to CovLearn!

To log in, enter your Employee Badge number as the User ID. Your initial password is **covenant1**

After initial login, you will be prompted to change your password. Passwords must be a minimum of 8 characters and contain:

- 1 uppercase letter
- 1 lowercase letter
- 1 number
- 1 symbol (ex: !, #, \$, %)

To reset your password, please enter your user ID or email address.

Password Reset

User ID

OR

Email Address

[Submit](#)

NOTE: Your password must be at least 8 characters in length and contain at least one letter, one symbol and one number.

Examples of correct passwords:

- america!
- 2unitedstates@
- flower2011\$

Examples of incorrect passwords:

- **Hello** (not enough characters and no number or symbol)
- **201920202021** (no letter or symbol in this password)
- **Hello59883** (no symbol in this password)

Please verify User ID/Password/Organization and try again.

Password Reset

[Return to Login](#)

If you enter a password that does not meet these specifications, you will see an error message as seen here.

- If you receive this error, please try again.
- **IMPORTANT NOTE: If you attempt to log in three times unsuccessfully, you will be locked out of the system for one hour. Please be careful when logging in and changing your password.**
- When logging into the system as a student, you will automatically be taken to "My To-Do List."
- For help with CovLearn please contact covlearnsupport@covhlth.com

Questions?

For help with CovLearn, please contact covlearnsupport@covhlth.com

