

# Welcome to Claiborne Medical Center



Claiborne Medical Center (CMC) serves the Tri-State area through our hospital services, Claiborne Health and Rehabilitation Center and Claiborne EMS. Our patients always come first, and we are proud to offer modern technology and high quality care by an experienced team of medical professionals. Claiborne Medical Center provides a variety of services including general surgery, radiology including CT, digital mammography, and MRI, and 24/7 emergency services. CMC is always growing- we're adding new physicians, new services, and updating equipment so that we will remain the first and best choice for healthcare in our community. Our recent certification as an Acute Stroke Ready Hospital is one example of how our patients receive excellent care every day.

Whether you are a patient, a family member/caregiver, or a visitor, we want to make your experience at Claiborne Medical Center both comfortable and convenient. If you have questions or concerns, please don't hesitate to talk to your nurse or another staff member, or contact our Quality Manager at (423) 526-2180.

Your safety and care are top priorities at Claiborne. CMC is accredited by The Joint Commission, an independent agency dedicated to high performance standards in healthcare organizations. Our Joint Commission accreditation affirms our tradition of excellence and ongoing dedication to quality.

Claiborne Medical Center is a member of Covenant Health, a community-owned healthcare system headquartered in Knoxville, Tennessee. Covenant Health includes acute care hospitals, outpatient facilities, physician clinics, home care, and specialized care in cancer, rehabilitation, and behavioral health. The health system serves a 23-county region in Tennessee and cares for nearly two million patients annually. Covenant Health has about 1,500 affiliated physicians and more than 10,000 employees, and has been recognized as a "Best Employer" five times by Forbes.

### CLINICAL SERVICES:

- Ambulance Service
- Breast Center
- Cardiovascular Services
- Critical Care
- Diagnostic Imaging
- Emergency Services
- Outpatient Laboratory
- Outpatient Rehabilitation
- Respiratory Services
- Surgical Services
- Wound Center

### HOURS OF OPERATION:

**Emergency Department:** 24/7

**Cafeteria:** Monday-Friday

Breakfast 7:00 AM – 9:00 AM

Lunch 11:00 AM – 1:00 PM

Closed Weekends

**Cardiac Rehab:** Monday-Friday 7:30 AM – 5:30 PM

**Financial Assistance:** Monday-Friday 7:30 AM – 4:00 PM

**Heart Center:** Monday-Friday 8:00 AM – 4:00 PM

**Medical Records:** Monday-Friday 7:00 AM – 3:30 PM

### PHONE NUMBERS

Main Hospital: (423) 626-4211

Administration: (423) 526-2201

Cafeteria: (423) 526-2233

Emergency Department: (423) 526-2220

EMS: (423) 526-2221

Financial Assistance: (423) 526-2327

Foundation: (423) 526-2192

Gift Shop: (423) 626-0570

Human Resources: (423) 526-2279

Medical Records: (423) 526-2246

Nursing Home: (423) 526-2188

Registration: (423) 526-2225

Scheduling: (423) 626-2530

Claiborne Medical Center  
1850 Old Knoxville Road, Tazewell, TN 37879  
(423) 626-4211  
ClaiborneMedicalCenter.com



## Visitor's Guide









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Department	Floor
Cardiac Rehab .....	First
Cardiac Testing .....	First
Chapel .....	First
Critical Care Unit (CCU) .....	First
CT Scan .....	First
Dialysis .....	First
Emergency Department .....	First
Lab .....	First
Medical/Surgical Unit .....	First
MRI .....	First
Nuclear Medicine .....	First
Radiology .....	First
Respiratory .....	First
Security .....	First
Surgery .....	First

*Cafeteria is located on the lower level.*

#### Legend

	Elevators		Waiting Area
	Stairs		Check-In
	Restroom		Nurses Station

Irish Cemetery Rd.

Old Knoxville Rd.

Haynes St.

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**1 First Floor**

