CovLearn

Covenant Health Learning Management System

As a Covenant Health employee, you are responsible for logging into CovLearn on a regular basis (once a month) and completing learning that is in compliance with Covenant Health education requirements.

Accessing CovLearn

You can access CovLearn by opening Microsoft Edge and typing the web address:
- http://www.healthstream.com/hlc/covenanthealth
— OR —
- http://www.covenanthealth.com/employees (off-site)

Next, the **Login** page appears
- User ID is your badge number
- Initial password is covenant1
- If you are a Covenant-payroll employee, you will be prompted to change your password on first login

After using the default password (covenant1), you must change your password:
- Enter the current password into the Old Password field
- Enter your new password in the New Password field
- Confirm your new password in the Confirm Password field

NOTE: Your password must be at least 8 characters in length and must contain at least one letter and one number

Sign In

User ID

Password

Login

Password reminder   Forgot your password?

Forgot password? Call the Covenant Help Desk at 865-374-4900.

Experiencing technical issues? We recommend working in Microsoft Edge to prevent any technical issues. Please note: HeartCode will not run on a Mac computer.

Login Instructions
Welcome to CovLearn!

To log in, enter your Employee Badge number as the User ID. Your initial password is covenant1

Passwords are case-sensitive and must be at least 8 characters with 1 letter and 1 number.

Training courses or computer modules accessed by non-exempt employees may be considered non-compensable unless specifically designated as mandatory by the manager or Education Department

The specific criteria for compensable training are covered in your mandatory annual CovLearn Modules.

To reset your password, please enter your user ISD or email address.

Password Reset

User ID

OR

Email Address

Submit

NOTE: Your password must be at least 8 characters in length and contain at least one letter and one number.

Examples of correct passwords:
- america1   • 2unitedstates   • flower2011

Examples of incorrect passwords:
- **Hello** (not enough characters and no number)
- **201920202021** (no letter in this password)

⚠ Invalid User ID or Email Address. Please try again.

Password Reset

Return to Login

If you enter a password that does not meet these specifications, you will see an error message as seen here.
- If you receive this error, please try again.
- **IMPORTANT NOTE: If you attempt to login three times unsuccessfully, you will be locked out of the system for one hour. Please be careful when logging in and changing your password.**
- When logging into the system as a student, you will automatically be taken to "My To-Do List."
- For help with CovLearn please contact covlearnsupport@covhlth.com

Questions?

For help with CovLearn, please contact **covlearnsupport@covhlth.com**