Alleged Assault or Abuse of Patients Receiving Services at a Covenant Health Facility

POLICY NUMBER LDR.RM.006

Consult definition of abuse & consider if there is a reasonable basis to believe abuse occurred.

Timely (being immediately) thorough & objective investigation

Timely (being immediately) thorough & objective investigation of allegation.



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Yes, reason to believe abuse occurred.

No reason to believe abuse occurred.



For Acute Care Facilities, the Risk Manager will report to

Consult Complaint/ Grievance policy.



TDOH within 7 business days.

Is person covered by Adult Protection Act?





Yes





Risk Managers to report to APS.

