



Policies and Procedures

Policy MFMR19	Call Coverage Policy
Effective Date:	10/26/2022
Reviewed/Revised Date:	
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References:	

Purpose

Coverage for patient care is imperative in a group practice. In addition, call coverage allows for opportunities to learn and teach. The purpose of this policy is to outline the Methodist Medical Center call coverage by resident physicians.

Policy

Residents are responsible for their assigned calls once the yearly call schedule is published. If a resident, for whatever reason, is unable to take an assigned call, it is their responsibility to find a suitable resident replacement and to notify the appropriate individuals of this call switch, which include the GME Coordinator, Chief Resident, and Program Director.

If a resident fails to comply with this policy and the Chief resident has to step in and find coverage, the aforementioned resident will owe 2 calls not 1. The resident will owe the covering resident a Saturday call regardless of the day covered. They will also owe the Chief resident a Saturday call for finding coverage. If the covering resident ends up being the Chief, then the aforementioned resident will owe the Chief resident 2 Saturday calls. In the instance a Saturday call is unavailable to be taken, a Sunday call will be substituted. If this day is not available, then a Friday will be substituted.

Extenuating circumstances will be reviewed on a case by case basis by the Program Director and the Chief resident. If deemed appropriate, the additional call requirement may be altered.

Procedures

1. The call schedule will be created and maintained by the chief resident or delegate.
2. The schedule will be compared to the master schedule to maximize all obligations of individual residents, patient care, and Family Medicine Center function.
3. The call schedule will be coordinated and posted on New Innovations by the GME coordinator. Any changes must be coordinated through the Chief Resident and GME Coordinator.
4. Any conflicts that are unable to be corrected at the level of the chief resident will be elevated to the GME Coordinator, and the Program Director if necessary.