

24/7 virtual physician & RN care



Mobile Integrate Health clinician



IV infusion services



Laboratory



Meals & nutrition



Mobile imaging



O2, DME, medical supplies



Pharmacy/medication management



Physical & occupational therapy



Remote vital signs monitoring



Specialty consults



Targeted, individualized patient education



Call us 24/7 with questions. Local: 865-383-1425

Toll-free: 1-800-431-9088

CovenantHealth.com/ACH

Hospital-Level Care In Your Own Home



Covenant Health brings hospital-level care to your home.

Your Advanced Care at Home care team consists of physicians, nurse practitioners, registered nurses, and may include other health care professionals such as physical and occupational therapists and community paramedics.

These professionals will provide hospital-level care as they treat and monitor your health.

The length of your stay with Covenant Health Advanced Care at Home is determined by your care team. Once you have achieved your care goals, you will be discharged from the program.

Your individualized care plan includes:

- 24 hours-a-day, 7 days-a-week access to your care team, who will respond to your medical needs via video and telephone
- In-home visits by healthcare professionals
- Vital signs monitoring using a telehealth platform
- Lab tests, mobile imaging like X-rays and ultrasound, and IV therapies performed in your home
- Collaboration with your primary care physician and/or specialists
- Complete report of your care sent to your primary

Frequently asked questions:

 What is the difference between receiving hospitallevel care at home or in a traditional hospital setting?

We Bring the Hospital to You. Our care team's goal is to provide high-quality hospital-level care in the comfort of your own home. These services include lab tests, mobile imaging like X-rays and ultrasounds, IV therapies, and durable medical equipment like shower chairs, grab bars, oxygen and hospital beds.

• If I am eligible to participate in the Advanced Care at Home episode of care, what happens next?

If you choose to participate in Advanced Care at Home, our care team will begin the process to admit you to the program and will work with your primary care physician or hospital emergency department to streamline the process.

• What technology will be set up in my home?

During your time in the program, you will be provided with a computer tablet for video visits with your nurses and physicians, a telephone that connects directly to your care team, a personal emergency response bracelet, vital signs monitoring devices and a backup power supply.



 Can I go out (leave my home) during my episode of care?

Just as if you were in the hospital, we ask that you stay home during your time of care. Your individual diagnosis and circumstances will be taken into consideration by the care team if you need to leave your home during the episode of care.

• What is the cost of the program?

We accept many insurance plans including medicare.

WE BRING THE HOSPITAL TO YOU[®]

