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# We Know Your Time is Valuable

That's why we've introduced our Emergency Call Ahead program at Methodist Medical Center.

- Experiencing possibly life-threatening symptoms or illness: come in immediately to be evaluated in the Emergency Department!
- If you do not feel that your symptoms are life-threatening, but you still need to be evaluated by a member of our emergency team, you can call 865-355-4940 prior to leaving for the hospital, and ask to be put on the call-ahead waiting list for the Emergency Department.

## Non-life-threatening but requires immediate care:

- Allergies
- Asthma
- Cough
- Ear pain
- Fever below 101° F
- Flu
- Minor burn
- Minor injury, e.g. sprained ankle
- Rash or skin irritation
- Simple laceration
- Sinus infection
- Sore throat
- Strep throat
- Urinary tract infection
- Vomiting and diarrhea



## Life-threatening and requires immediate care:

- Abdominal pain
- Bleeding or sharp abdominal pains when pregnant
- Bleeding that will not stop
- Broken bones or major fracture
- Chest pain
- Difficulty breathing
- Excruciating pain
- Extensive cut or laceration
- Fainting or head injury
- Fever above 102° F
- Loss of consciousness or disorientation
- Loss or change in vision
- Seizure
- Serious burn
- Severe allergic reactions
- Snake bite
- Spinal injury
- Stroke, numbness and/or facial drooping
- Vomiting or coughing up blood

Are you having trouble deciding if you need to be seen in the Emergency Department?

Here's some information to help you make your choice.

For serious and life-threatening conditions, call 911 or go to the nearest emergency room.



Learn more or start a virtual urgent care visit by going to [CovenantHealth.com/get-care](https://CovenantHealth.com/get-care).

 [mmcoakridge.com](https://mmcoakridge.com)

