



OFFICE OF COUNTY MAYOR GLENN JACOBS

400 Main Street, Suite 615, Knoxville, TN 37902

March 23, 2020

Jim Vandersteeg
President and CEO, Covenant Health
100 Fort Sanders W. Blvd
Knoxville, TN 37922

RE: COVID-19 Response

Dear Mr. Vandersteeg,

On behalf of all Knox County citizens, I would like to thank you and your staff for showing a diligent commitment to service during this COVID-19 pandemic. Your close work with government and public health agencies is invaluable.

While the rest of the community can easily practice social distancing, you and your teams are running toward the front lines. I know you all have families and friends with which you would like to spend time during this uncertain and frustrating time. Instead, you are working long, hard hours to prepare for and help incoming patients with fewer staff and safety equipment than you need.

Every day you and your teams face unique pressures, shortages and impacts generated by this crisis. Please know we see and appreciate your leadership and courage as you work tirelessly to treat the sick, protect your staff and the community and help reduce the impact of this outbreak.

These are difficult times and we thank you for keeping the safety and wellbeing of your patients and the community in mind.

Sincerely,

A handwritten signature in blue ink that reads "Glenn Jacobs".

Glenn Jacobs
Knox County Mayor

cc: Files